

# POWER PROFILE

## South Palms Resort Panglao

### POWER NEED

In December 2013, South Palms Resort Panglao in Bohol, Philippines had lofty aspirations. With an extensive 700-meter-long white sandy beach and 90 guest rooms to provide “the perfect Island getaway experience,” the newly opened property aimed to be the top resort destination on Panglao Island.

However, just weeks before the opening, the Philippines experienced two major disasters: a 7.2 magnitude earthquake hit the island province on October 15 and Super Typhoon Yolanda (Haiyan) made landfall three weeks later in November.

On December 1, just weeks after the calamities, South Palms Resort Panglao proceeded with its plans to open the resort to the public with the support of Manila-based media, the local government, and the United States Agency for International Development (USAID), which attended as part of its tourism rehabilitation efforts.

However, the power grid on Panglao Island was still unstable, leaving some guests to wonder if there would be sufficient power at the resort.

### SOLUTION

South Palms Resort Panglao uses Cat® and Olympian™ generator sets for their superior quality and reputation, as well as past experiences on other properties owned by the resort’s parent company, the Alturas Group of Companies (AGC).

The site already featured an existing 300 kW Cat 3406 diesel generator set installed in 1996 by a previous owner, and the unit served reliably and efficiently during the resort’s opening.

As occupancy rates and event bookings increased following the opening, the resort transferred a 200 kW Olympian GEH220 diesel generator set from a sister property to meet growing power demands. The local Cat dealer, Monark Equipment Corporation Ltd., supported the resort by stationing two service personnel in Bohol in case of emergencies during this period.

### RESULTS

After some deliberation, the South Palms Resort Panglao was confident they could successfully open as planned.

The opening proceeded as if there were no power problems on the island. Guests, and even the resort’s live band, did not experience any power disruptions or interruptions, despite the frequent grid power fluctuations.

The two generator sets were able to take over the power load during intermittent disruptions without fail, once again proving that Cat and Olympian generator sets are built for delivering performance and reliability.

The resort also successfully hosted a wedding banquet for more than 500 guests during the heart of the power crisis in the area.

The Cat and Olympian generator sets enabled South Palms Resort Panglao’s managing director Hope Marie R. Uy to fully focus on her core business, delivering a relaxing resort experience with white sandy beachfronts and world-class amenities for her guests.

*For more information, please visit [www.catelectricpowerinfo.com/pp](http://www.catelectricpowerinfo.com/pp).*



*South Palms Resort Panglao features a 700-meter-long white sandy beach and 90 guest rooms*

### CUSTOMER

[South Palms Resort Panglao](#)

### LOCATION

Bohol, Philippines

### CUSTOMER BUSINESS ISSUE

24/7 electric power availability for resort operation during brownouts

### SOLUTION

- [One Cat® 3406 standby diesel generator set](#)
- [One Olympian™ GEH220 standby diesel generator set](#)
- Product support

### CAT DEALER

[Monark Equipment Corporation Ltd., Philippines](#)